

# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

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|--------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------------------------------------------------------------------|--|
| <b>1. Trademark</b>                                                                                                            |                                 | <b>2. Model identifier</b>                                            |  |
| vivo                                                                                                                           |                                 | V2537                                                                 |  |
| <b>3. General product parameters:</b>                                                                                          |                                 |                                                                       |  |
| Parameter                                                                                                                      |                                 | Value                                                                 |  |
| 4. Device type                                                                                                                 |                                 | Smartphone                                                            |  |
| 5. Operating system                                                                                                            |                                 | Android                                                               |  |
| 6. Energy efficiency class                                                                                                     |                                 | B                                                                     |  |
| 7. Battery user-replaceable                                                                                                    |                                 | Yes                                                                   |  |
| 8. Battery endurance per cycle (END <sub>device</sub> [h])                                                                     |                                 | 58                                                                    |  |
| 9. Battery endurance in cycles - default settings [cycles]                                                                     |                                 | 1 200                                                                 |  |
| 10. Rated battery capacity (C <sub>rated</sub> [mAh])                                                                          |                                 | 6 350                                                                 |  |
| 11. Shipped with protective cover                                                                                              |                                 | Yes                                                                   |  |
| 12. Repeated free fall reliability test - falls without defect [n]                                                             |                                 | 90                                                                    |  |
| 13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]                             |                                 | n.a.                                                                  |  |
| 14. Repeated free fall reliability class                                                                                       |                                 | C                                                                     |  |
| 15. Ingress protection rating                                                                                                  |                                 | IP68                                                                  |  |
| 16. Specified immersion depth in water, in case of IPx8 [m]                                                                    |                                 | 1,50                                                                  |  |
| 17. Screen scratch resistance on Mohs hardness scale                                                                           |                                 | 4                                                                     |  |
| 18. Charger                                                                                                                    | Required output power [W]       | 10                                                                    |  |
|                                                                                                                                | Receptacle type (at device end) | USB-C                                                                 |  |
| <b>Repairability information:</b>                                                                                              |                                 |                                                                       |  |
| 19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years) |                                 | 5                                                                     |  |
| 20. Repairability Class (based on the index below)                                                                             |                                 | C                                                                     |  |
| 21. Repairability Index                                                                                                        |                                 | 2,93                                                                  |  |
| 21a. Disassembly Depth (S <sub>DD</sub> ) score                                                                                |                                 | 2,60                                                                  |  |
| 21b. Fasteners (type) score (S <sub>F</sub> )                                                                                  |                                 | 3,20                                                                  |  |
| 21c. Tools (type) score (S <sub>T</sub> )                                                                                      |                                 | 1,00                                                                  |  |
| 21d. Spare Part score (S <sub>SP</sub> )                                                                                       |                                 | 5                                                                     |  |
| 21e. Software Updates (duration) score (S <sub>SU</sub> )                                                                      |                                 | 1                                                                     |  |
| 21f. Repair Information score (S <sub>RI</sub> )                                                                               |                                 | 5                                                                     |  |
| 22. Weblink to information on spare parts availability for professional repairers and end users                                |                                 | <a href="https://vivospareparts.com/">https://vivospareparts.com/</a> |  |

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| 23. Weblink to repair instructions for end-users                       | <a href="https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair">https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair</a> |
| 24. Weblink to indicative pre-tax prices                               | <a href="https://vivospareparts.com/">https://vivospareparts.com/</a>                                                                                                               |
| <b>Additional information:</b>                                         |                                                                                                                                                                                     |
| 25. Minimum duration of the guarantee offered by the supplier [months] | 24                                                                                                                                                                                  |

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| <p><b>EPREL registration number:</b> 2447885</p> <p>Model placed on the Union market from 31/03/2026.</p>                                                                                     |  |  <p><a href="https://eprel.ec.europa.eu/qr/2447885">https://eprel.ec.europa.eu/qr/2447885</a></p> |
| <p><b>Supplier:</b> VIVO MOBILE COMMUNICATION IBERIA S.L. (A uthorised representative)      <b>Website:</b></p>                                                                               |  |                                                                                                                                                                                      |
| <p><b>Customer care service:</b></p>                                                                                                                                                          |  |                                                                                                                                                                                      |
| <p><b>Name:</b> VIVO MOBILE COMMUNICATION IBERIA S.L.</p> <p><b>Email:</b> <a href="mailto:service@eu.vivo.com">service@eu.vivo.com</a></p> <p><b>Address:</b><br/>Calle Orense<br/>Spain</p> |  | <p><b>Website:</b></p> <p><b>Phone:</b> N/A</p>                                                                                                                                      |